



Dear Families,

**RE: PUPIL FREE DAY AVAILABILITY**

We were advised late on Friday (the same time as the public), about the Pupil Free Day on Friday 27<sup>th</sup> March (and Tuesday 14<sup>th</sup> April directly after the Autumn Holidays).

We will be providing services to families that use TheirCare because we understand that this is a challenging time for everyone.

Bookings will be open for the Pupil Free Days from 8pm today (Saturday 21<sup>st</sup> March). Anyone that has a current booking for Before School Care and/or After School Care on Friday will have their bookings removed at no cost.

Organising a Pupil Free Day at short notice is a challenge due to planning for staffing and resources. Our team is working over the weekend to make this happen.

**IMPORTANT: If you intend to use TheirCare during the Pupil Free Day on Friday, please book before close of business on Tuesday 24<sup>th</sup> March. We will accept late bookings, but we need adequate notice to make sure we plan correctly and ensure your community wants us to be there on the day.**

Throughout this challenging time, we have continued to run a safe and engaging service for your community. If for any reason the environment changes and the Department of Education asks providers to not run a service, no family will be charged cancellation fees.

Kind Regards,



The Team at TheirCare